

Chabot College
Success Rates in ESL 109, 110A-110D, and 111A
With and Without Language Center Services
Fall 2007

	Language Center		No Language Center	
	Appointment/ Drop-in			
	Number	Percent	Number	Percent
Success	9	45%	319	66%
Non-Success	11	55%	62	13%
Withdrawal	0	0%	101	21%
Total	20	100%	482	100%

Notes: Success is a grade of "CR."
 Non-Success is a grade of "NC."
 Withdrawal is a grade of "W."

Chabot College
Success Rates in ESL 109, 110A-110D, and 111A
With and Without Language Center Services
Detailed Results
Fall 2007

	Language Center				No Language Center	
	Appointment		Drop-in			
	Number	Percent	Number	Percent	Number	Percent
Success	6	75%	3	25%	319	66%
Non-Success	2	25%	9	75%	62	13%
Withdrawal	0	0%	0	0%	101	21%
Total	8	100%	12	100%	482	100%

Notes: Success is a grade of "CR."
 Non-Success is a grade of "NC."
 Withdrawal is a grade of "W."

Conclusions from the data:

1. The numbers for those who used the Language Center are too small to make any strong conclusions.
2. Overall success rates were lower for students who received Language services than those who did not receive Language Center services. The comparison group may not be the best because those who sought Language Center services might not have been doing well in their classes.
3. Students with appointments at the Language Center had a higher success rate than those who dropped-in or did not use the Language Center.
4. Students who used the Language Center did not withdraw from their ESL classes.